

240 - Department of Licensing

A001 Providing Strategic Direction through Executive and Technology Administration

This activity provides leadership and administration of daily functions for an agency with 1,224 employees. It focuses on strategic direction and oversight, human resources, employee development and training, performance management, public affairs, administrative services, information technology, internal audit, and budget development and monitoring. This activity partners with the courts, law enforcement, and other state and federal transportation agencies, and also serves as liaison to the Legislature, the Governor's Office, state agencies, the media, and stakeholders.

Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

Program OMN - Omnibus

Account	FY 2012	FY 2013	Biennial Total
FTE	11.5	11.4	11.5
003 Architects' License Account			
003-1 State	\$7,000	\$4,000	\$11,000
06L Business and Professions Account			
06L-1 State	\$60,000	\$53,000	\$113,000
001 General Fund			
001-1 State	\$84,000	\$125,000	\$209,000
298 Geologists' Account			
298-1 State	\$2,000	\$1,000	\$3,000
024 Professional Engineers' Account			
024-1 State	\$27,000	\$25,000	\$52,000
06G Real Estate Appraiser Commission Account			
06G-1 State	\$9,000	\$7,000	\$16,000
026 Real Estate Commission Account			
026-1 State	\$0	\$41,000	\$41,000
04E Uniform Commercial Code Account			
04E-1 State	\$34,000	\$29,000	\$63,000

Program TRN - Transportation Programs

Account	FY 2012	FY 2013	Biennial Total
FTE	(2.0)	(2.0)	(2.0)
201 DOL Services Account			
201-1 State	\$112,000	\$97,000	\$209,000
106 Highway Safety Account			
106-1 State	\$1,593,000	\$1,280,000	\$2,873,000
048 Marine Fuel Tax Refund Account			
048-1 State	\$0	\$2,000	\$2,000
108 Motor Vehicle Account			
108-1 State	\$552,000	\$523,000	\$1,075,000
082 Motorcycle Safety Education Account			
082-1 State	\$6,000	\$2,000	\$8,000
104 State Wildlife Account			
104-1 State	\$1,000	\$4,000	\$5,000

Statewide Result Area: Improve the safety of people and property

Statewide Strategy: Support and enhance highway safety**Expected Results**

Leadership, administration, and regulation of laws related to motor vehicles/vessels, driver licensing, and 27 businesses and professions. Human resource services for 1,224 employees, including 10,000 hours per year of employee development and training. Public communications regarding the Department's legislative and other activities. Strategic and financial planning for a \$225 million biennial budget, and collection of \$3 billion in transportation revenues each biennium. Accounting services for the collection, sourcing, and distribution of \$1.5 billion of state and local revenues annually. Facilities management of 75 leases for 68 field offices, seven local offices, and warehouses. Contract administration of 637 contracts. Management and administration of all forms and records (1,700 unique record series, 71 million records, 900 forms, and 3,223,819 impressions). Information technology (IT) policy development, implementation, security administration, privacy protection, and operational integrity of 152 IT applications linked to 122 databases with more than 25 million client and client related records with 238 electronic interfaces to individual citizen records. Auditing and advisory services supporting the Department's accountability and performance improvement.

A004 Driver License Suspensions and Reinstatements, and Maintenance of Driver Records

This activity maintains on-line driver records that provide vital information on the license history and status of Washington drivers. These records are relied upon by the Department, law enforcement, and the courts to ensure the safety of people and property. Other entities, such as the Department of Social and Health Services' Division of Child Support and insurance companies, require timely and accurate driver licenses or identification cards. Driving records are updated with actions ranging from Failure to Appear (in court) to Driving Under the Influence (DUI). In addition, this activity verifies the financial responsibility of drivers and ensures that drivers are legally operating vehicles by suspending and reinstating the driving privilege, through either administrative action or upon order of the court.

Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

Program OMN - Omnibus

Account	FY 2012	FY 2013	Biennial Total
FTE	1.0	0.7	0.9
001 General Fund			
001-1 State	\$13,000	\$1,000	\$14,000

Program TRN - Transportation Programs

Account	FY 2012	FY 2013	Biennial Total
FTE	121.7	126.7	124.2
106 Highway Safety Account			
106-1 State	\$12,237,000	\$13,224,000	\$25,461,000
14V Ignition Interlock Device Revolving Account			
14V-1 State	\$657,000	\$658,000	\$1,315,000
108 Motor Vehicle Account			
108-1 State	\$188,000	\$148,000	\$336,000

Statewide Result Area: Improve the safety of people and property

Statewide Strategy: Support and enhance highway safety

Expected Results

Reduction of vehicle fatalities. Annual verification and update of driver records for 875,000 citations and 274,000 suspensions, which includes 78,000 for DUI arrests and convictions and 5,800 for uninsured accidents. Track medical certificates, vision certificates, alcohol and drug treatment requirements, and information on proof or cancellation of insurance. Suspension or reinstatement of driver records based on court action, administrative hearing, or as required by law. Respond to 4,000 telephone calls and 200 e-mails weekly from citizens inquiring about their driving records.

A008 Licensing Citizens to Operate Motor Vehicles

This activity ensures the physical capability and driving skills of millions of licensed drivers of cars, trucks, and motorcycles in Washington. The Department of Licensing (DOL) ensures that drivers have the physical capability, knowledge, and skills to operate a motor vehicle safely. Special examinations and re-examinations are conducted for persons who fail to meet requirements for full driving privileges. Complying with federal Homeland Security directives, this activity administers the licensing requirements of 192,000 commercial vehicle drivers operating trucks and trailers, tankers, commercial and school buses, and 44,000 vehicle operators who transport hazardous materials. This activity also registers citizens for the Organ Donor program, and in partnership with the Secretary of State, collects 81,000 voter registrations.

Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

Program TRN - Transportation Programs

Account	FY 2012	FY 2013	Biennial Total
FTE	511.7	519.9	515.8
106 Highway Safety Account			
106-1 State	\$49,290,000	\$49,338,000	\$98,628,000
106-2 Federal	\$1,573,000	\$1,311,000	\$2,884,000
106 Account Total	\$50,863,000	\$50,649,000	\$101,512,000
108 Motor Vehicle Account			
108-1 State	\$581,000	\$649,000	\$1,230,000

Statewide Result Area: Improve the safety of people and property

Statewide Strategy: Support and enhance highway safety

Expected Results

Reduction of traffic fatalities by partnering with state and federal agencies, such as the National Highway Traffic Safety Administration (NHTSA), which tracks the fatality rate per 100 million vehicle miles traveled; the Target Zero campaign, spearheaded by the Washington State Traffic Safety Commission to reduce traffic-related fatalities to zero by 2030; and the federal Motor Carrier Safety Improvement Act (MCSIA) of 1999, which aims to reduce the number of truck-related fatalities by 41 percent by 2008. The collection of \$55 million in revenue annually from issuance of driver licenses and identification cards. Registration of 3.4 million voters in partnership with the Secretary of State's Office. Registration of 803,000 organ donors. A wait time for citizens seeking services in licensing offices of under 20 minutes.

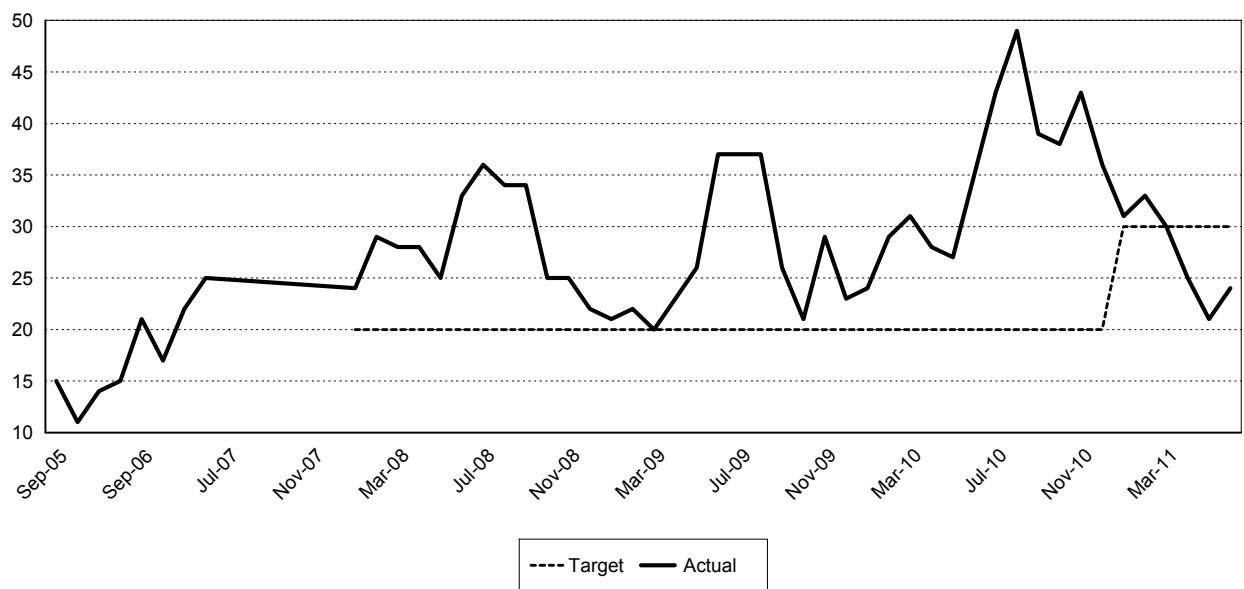
Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

000775 Average number of Minutes Customers Wait in Licensing Service Office Lobbies by Month			
Biennium	Period	Actual	Target
2009-11	M24	24	30
	M23	21	30
	M22	25	30
	M21	30	30
	M20	33	30
	M19	31	30
	M18	36	20
	M17	43	20
	M16	38	20
	M15	39	20
	M14	49	20
	M13	43	20
	M12	35	20
	M11	27	20
	M10	28	20
	M09	31	20
	M08	29	20
	M07	24	20
	M06	23	20
	M05	29	20
	M04	21	20
	M03	26	20
	M02	37	20
	M01	37	20
2007-09	M24	37	20
	M23	26	20
	M22	23	20
	M21	20	20
	M20	22	20
	M19	21	20
	M18	22	20
	M17	25	20
	M16	25	20
	M15	34	20
	M14	34	20
	M13	36	20
	M12	33	20
	M11	25	20
	M10	28	20
	M09	28	20

Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

2007-09	M08	29	20
	M07	24	20
	M06		
	M05		
	M04		
	M03		
	M02		
	M01		

Number 000775 - Average number of Minutes Customers Wait in Licensing Service Office Lobbies by Month



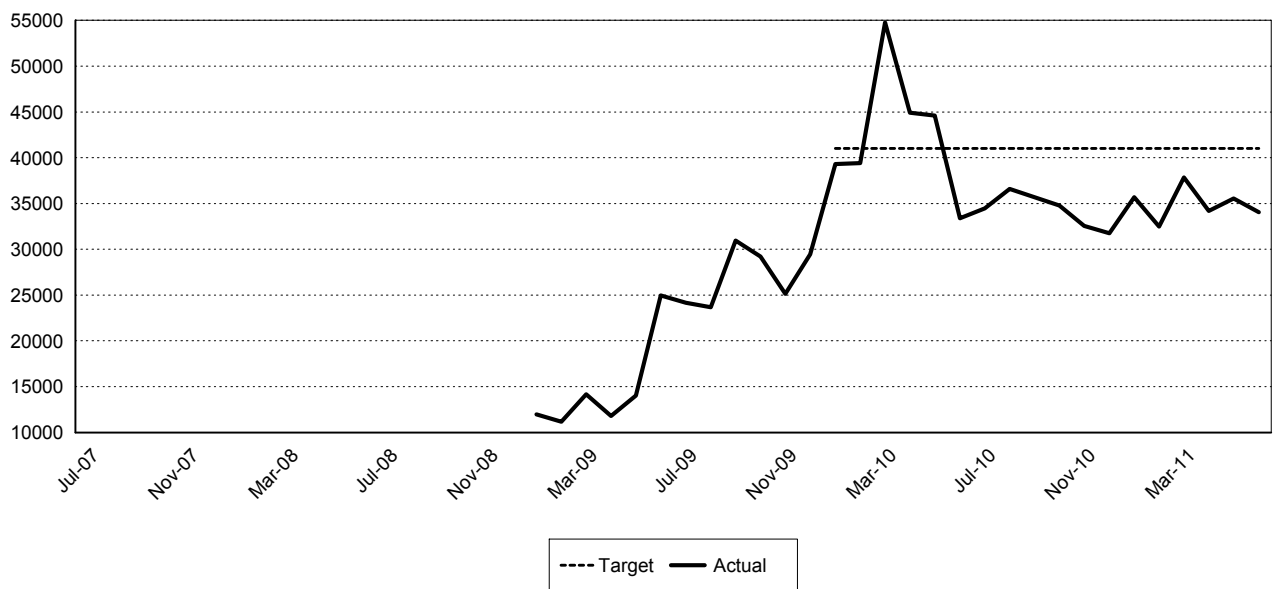
Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

001626 Results from New Strategies: Number of Self-Service Driver Transactions by Month			
Biennium	Period	Actual	Target
2009-11	M24	34,067	41,000
	M23	35,535	41,000
	M22	34,204	41,000
	M21	37,863	41,000
	M20	32,488	41,000
	M19	35,691	41,000
	M18	31,757	41,000
	M17	32,554	41,000
	M16	34,787	41,000
	M15	35,700	41,000
	M14	36,577	41,000
	M13	34,462	41,000
	M12	33,397	41,000
	M11	44,616	41,000
	M10	44,910	41,000
	M09	54,759	41,000
	M08	39,421	41,000
	M07	39,323	41,000
	M06	29,439	
	M05	25,144	
	M04	29,213	
	M03	30,957	
	M02	23,659	
	M01	24,178	
2007-09	M24	24,971	
	M23	14,042	
	M22	11,789	
	M21	14,182	
	M20	11,185	
	M19	11,989	
	M18		
	M17		
	M16		
	M15		
	M14		
	M13		
	M12		
	M11		
	M10		
	M09		

Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

2007-09	M08
	M07
	M06
	M05
	M04
	M03
	M02
	M01

Number 001626 - Results from New Strategies: Number of Self-Service Driver Transactions by Month



A009 Providing License Integrity and Protection From Identity Theft

Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

This activity supports the safety of people and property and the economic vitality of businesses and individuals by investigating fraudulent activity. It provides public outreach, education, and assistance in partnership with the Washington State Patrol, Attorney General's Office, Federal Trade Commission, and government agencies to reduce suspected identity theft, fraud and other criminal activity. More than 70 percent of the 2,000 annual fraud allegations received by this activity are associated with crime-related activities, such as methamphetamines, check washing, credit card and check theft, loan frauds, and customer impersonation schemes. The average impact to victims of these criminal actions is over \$5,000 per incident.

Program TRN - Transportation Programs

Account	FY 2012	FY 2013	Biennial Total
FTE	9.1	9.5	9.3
106 Highway Safety Account			
106-1 State	\$975,000	\$1,294,000	\$2,269,000
108 Motor Vehicle Account			
108-1 State	\$440,000	\$358,000	\$798,000

Statewide Result Area: Improve the economic vitality of businesses and individuals
Statewide Strategy: Provide consumer protection

Expected Results

Reduce financial loss to small businesses and victims due to driver license fraud. Receive over 2,000 allegations of suspected fraud or identity theft annually. Increase the percentage of suspects apprehended for identity and other serious crimes. Provide one of the main sources for law enforcement to obtain pertinent information on suspected criminals, witnesses, and victims. Receive, research, and respond to over 70,000 photo and informational requests, and over 1,000 photomontage requests from law enforcement entities annually. Investigate and process suspected internal employee fraud cases.

A010 Providing Due Process for Drivers

In an effort to reduce preventable loss of life, injury or property due to accidents, this activity provides due process prior to the suspension of a citizen's driving privilege. Twenty-five hearing officers annually conduct: 16,500 driving under the influence (DUI) hearings which must be processed within 60 days; 1,200 hearings for habitual offenders who have accumulated multiple moving violations leading to increased civil penalties; 550 financial responsibility hearings for accidents without required insurance coverage; hearings to restrict the driving privileges of 170 drivers for medical reasons that impair their ability to safely operate a motor vehicle; and 60 fraud hearings.

Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

Program TRN - Transportation Programs

Account	FY 2012	FY 2013	Biennial Total
FTE	85.9	78.6	82.3
106 Highway Safety Account			
106-1 State	\$5,941,000	\$6,241,000	\$12,182,000

Statewide Result Area: Improve the safety of people and property

Statewide Strategy: Support and enhance highway safety

Expected Results

Provide due process for drivers before their licenses are suspended. Protect public safety and reduce the risk of fatalities by removing potentially dangerous drivers from the roads. Conduct 18,000 hearings. Collect in excess of \$1.9 million in revenue. Conduct a DUI hearing within 60 days of the incident to more effectively remove impaired drivers from the roadways.

A011 Regulate Driver Training Schools and Motorcycle Safety Education

This activity certifies, licenses and monitors the performance and compliance of instructors and operators of Driving Training School (DTS) and Motorcycle Safety Education (MSE) training courses. Successful administration of these training courses ensures that curriculum requirements are met to assist new drivers and motorcyclists to safely and properly operate their vehicles. Partnerships with the Washington Traffic Safety Commission, Driver Training School Advisory Board, and Motorcycle Safety Advisory Board assist in the administration of this activity.

Program TRN - Transportation Programs

Account	FY 2012	FY 2013	Biennial Total
FTE	11.1	7.2	9.2
106 Highway Safety Account			
106-1 State	\$1,804,000	\$1,776,000	\$3,580,000
082 Motorcycle Safety Education Account			
082-1 State	\$1,360,000	\$2,095,000	\$3,455,000

Statewide Result Area: Improve the safety of people and property

Statewide Strategy: Support and enhance highway safety

Expected Results

Licensing and performance monitoring of 700 driver training school instructors at 230 driving schools annually to ensure that minimum curriculum requirements are met to properly educate and develop the driving skills of 64,000 new automobile drivers.

Certification of 230 motorcycle skills instructors, contracting with 13 rider-training sponsors, and monitoring of 29 training sites facilitating the training of 12,000 students, and the completion of 33,060 motorcycle knowledge tests and 6,500 motorcycle skill tests annually.

A012 Firearms Records Clearinghouse

Law enforcement agencies are required to complete background checks and either approve or deny various firearms licenses. As the clearinghouse for firearms records, the DOL Firearms program provides law enforcement with information on firearms licenses to ensure that only eligible individuals can obtain licenses and purchase handguns. The program is also used to investigate criminal activity and to arrest and prosecute individuals who violate firearm laws. Annually, DOL processes over 65,000 concealed pistol licenses, 50,000 handgun transfers, approximately 200 alien firearm licenses, and 600 firearm dealer licenses. In addition, DOL processes over 35,000 court conviction notices each year where an individual's firearm possession rights have been removed, and verifies concealed pistol license and firearm possession with law enforcement. DOL provides firearm dealers with forms and information on procedures for transferring handgun ownership. The Department also acts as a resource to law enforcement by providing direction and training on the firearm laws and proper licensing procedures.

Program OMN - Omnibus

Account	FY 2012	FY 2013	Biennial Total
FTE	13.0	12.3	12.7
001 General Fund			
001-1 State	\$513,000	\$489,000	\$1,002,000

Statewide Result Area: Improve the safety of people and property

Statewide Strategy: Support crime investigation

Expected Results

The Firearms Program measures its success by processing all concealed pistol, alien firearm and firearm dealer licenses within three business days after receipt of the document; processing court conviction notices within three to five business days after the receipt of a document; completing all certifications (verification of the accuracy of the information contained in the firearms database) within one business day; citizens receive their license or handgun within the time frame required, supporting their constitutional right to bear arms. Law enforcement is able to ensure that only those individuals who can lawfully possess a firearm receive licenses, contributing to public and officer safety. The Department trains over 300 law enforcement record specialists and law enforcement officers statewide each year on how to conduct criminal history background checks on license applicants and procedures to properly complete license documents. Over \$900,000 is collected each fiscal year that is deposited into the General Fund-State.

A014 Centralization of License Requirements For Businesses

Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

The Master License Service program (MLS) simplifies the licensing process for businesses by collecting license application information for ten state agencies and four cities on a single form. The data and fees collected are then distributed to the appropriate agencies for licensing approval. Each year, MLS processes over 100,000 business license and registration applications on behalf of licensing and regulatory agencies. MLS collects and distributes close to \$30 million each year in licensing fees to our MLS partner agencies. MLS provides a single point of contact for information on all state licensing and regulatory requirements, as well as some local and federal information. MLS also processes the renewals for many state regulatory licenses and corporate and limited liability company licenses. MLS, in collaboration with the Secretary of State, provides a simple and quick registration renewal process for corporations and trade names.

Program OMN - Omnibus

Account	FY 2012	FY 2013	Biennial Total
FTE	8.0	8.1	8.1

Program TRN - Transportation Programs

Account	FY 2012	FY 2013	Biennial Total
FTE			

Statewide Result Area: Improve the economic vitality of businesses and individuals

Statewide Strategy: Regulate the economy to ensure fairness, security and efficiency

Expected Results

The MLS Program measures its success by responding to 8,000 phone calls and 1,000 e-mails each month, resulting in the mailing of an average of 1,500 licensing application packets. It creates statewide efficiency and cost savings for agencies whose licenses are on MLS by avoiding duplicative data entry, processing of funds and renewals, and printing/mailing expenses. MLS provides business owners with multiple regulatory licenses to handle only one license renewal each year. It collects and maintains \$4 million in revenue annually for administrative support of MLS.

A016 Administration of Fuel Tax Collection and Motor Carrier Services

This activity administers state motor vehicle fuel, special fuel, and aircraft fuel tax collection programs for the licensing fuel suppliers, exporters, importers, blenders, and distributors. This activity processes efficient fuel tax returns and associated payments; provides taxpayer education and training; and conducts audit and compliance investigations that reduce fuel tax evasion. It collects motor vehicle and special fuel taxes at the terminal rack and administers a dyed special fuel program for fuel used off-highway that is not subject to the state tax. DOL partners with tribal governments, providing revenue to the tribes through fuel tax refunds. The activity receives federal funds to implement cost-saving programs, including the Commercial Vehicle Information System and Network (CVISN) program (which enables trucks to electronically transmit information without stopping at ports of entry and weigh stations) and the Performance Registration Information Systems Management (PRISM) program (which ensures that interstate trucks meet current safety standards). This activity also enables Washington-based interstate carriers to apply for and receive their international registration plan (IRP) operating credentials and file their international fuel tax agreement (IFTA) fuel tax returns via the Internet.

Program TRN - Transportation Programs

Account	FY 2012	FY 2013	Biennial Total
FTE	99.2	101.8	100.5
201 DOL Services Account			
201-1 State	\$(15,000)	\$(21,000)	\$(36,000)
108 Motor Vehicle Account			
108-1 State	\$9,467,000	\$10,766,000	\$20,233,000
082 Motorcycle Safety Education Account			
082-1 State	\$643,000	\$263,000	\$906,000

Statewide Result Area: Strengthen government's ability to achieve results efficiently and effectively

Statewide Strategy: Safeguard and manage public funds

Expected Results

Provide one-stop vehicle licensing and fuel tax filing services for Washington-based interstate motor carriers. Significantly reduce paperwork and compliance burdens for fuel tax licensing, reporting, and payment of fuel taxes for interstate motor carriers by consolidating fuel tax license and vehicle registration issued by the base state into one process to operate in all states and Canadian provinces. Administration of the IRP and IFTA in Washington. Collect \$2.01.9 billion in fuel taxes per biennium. Issue 16 different types of fuel licenses that impact about 7,000 businesses. Annually process 20,000 business tax returns, and 52,000 licensing transactions. Collect \$43.8 million in Washington commercial vehicle registration fees. Collect and transmit \$12 million to other IRP jurisdictions. License 3,600 IFTA accounts. Annually conduct 400 field audits to ensure compliance and uniformity with prorate and fuel tax statutes. Conduct investigations of suspected fraudulent fuel transactions to ensure fuel taxes are paid to the state. Recover over \$4 million each biennium in unpaid taxes. Process and issue 20,000 prorate and fuel tax refunds annually (\$30 million each biennium). Provide assistance to tribal governments through the pursuit and procurement of 13 state/tribal fuel tax agreements for reimbursement of state fuel taxes. With the Washington State Patrol, Department of Transportation, and state trucking associations, administer the PRISM program (to determine the safety fitness of motor carriers prior to vehicle registration) and the CVISN program.

A017 Professional Licensing and Regulation

There are approximately 225,000 individuals and businesses licensed to practice in 27 professions regulated by the Business and Professions Division. (RCW 18.118.010 (1)) DOL evaluates license applications, develops and administers valid professional licensing exams, and administers programs of continuing education, licensing renewals, and technical assistance. Through its regulatory, audit, investigation, and enforcement activities, DOL protects consumers from fraud, malpractice, negligence, deceptive advertising, and other potential violations associated with the delivery of services. Enforcement includes revoking or suspending a license, restricting or monitoring the licensee's practice, imposing monetary fines, or requiring completion of a remedial education program. DOL conducts approximately 6,150 audits or inspections each year to ensure compliance with regulations. Its online registry of licensed professionals alerts consumers to licensees who have been subject to disciplinary actions for unprofessional conduct. The 27 regulated professions include: appraisers, architects, auctioneers, bail bond agents, on-site wastewater inspectors and designers, cemeteries, collection agencies, commercial telephone solicitors, cosmetology, court reporters, employment agencies, engineers, funeral homes, geologists, land surveyors, landscape architects, limousine carriers, notaries, camping resorts, private investigators, professional athletics, real estate, security guards, sellers of travel, timeshare companies, vehicles for hire (taxi), and whitewater river outfitters.

Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

Program OMN - Omnibus

Account	FY 2012	FY 2013	Biennial Total
FTE	179.3	177.0	178.2
003 Architects' License Account			
003-1 State	\$542,000	\$516,000	\$1,058,000
06L Business and Professions Account			
06L-1 State	\$7,198,000	\$7,468,000	\$14,666,000
15V Funeral and Cemetery Account			
15V-6 Non-Appropriated	\$681,000	\$680,000	\$1,361,000
001 General Fund			
001-1 State	\$17,000	\$94,000	\$111,000
298 Geologists' Account			
298-1 State	\$20,000	\$28,000	\$48,000
298-6 Non-Appropriated	\$183,000	\$177,000	\$360,000
298 Account Total	\$203,000	\$205,000	\$408,000
16B Landscape Architects' License Account			
16B-6 Non-Appropriated	\$235,000	\$90,000	\$325,000
024 Professional Engineers' Account			
024-1 State	\$1,710,000	\$1,694,000	\$3,404,000
06G Real Estate Appraiser Commission Account			
06G-1 State	\$818,000	\$818,000	\$1,636,000
026 Real Estate Commission Account			
026-1 State	\$4,555,000	\$4,904,000	\$9,459,000
04F Real Estate Education Program Account			
04F-1 State	\$150,000	\$126,000	\$276,000
06R Real Estate Research Account			
06R-1 State	\$323,000	\$299,000	\$622,000
04E Uniform Commercial Code Account			
04E-1 State	\$2,000	\$5,000	\$7,000

Program TRN - Transportation Programs

Account	FY 2012	FY 2013	Biennial Total
FTE	2.3	1.0	1.7

Statewide Result Area: Improve the economic vitality of businesses and individuals

Statewide Strategy: Provide consumer protection

Expected Results

Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

This activity measures its success by ensuring that only applicants who meet minimum qualifications are licensed to practice; providing information on the Internet on licensed professionals and their standing to help consumers make informed choices; taking appropriate corrective action against any person or firm that violates the standards of practice and endangered public health, safety, welfare, or property; removing a license for failure to pay child support or repay student loans; and providing due process and consistent regulation and processes for professions. One hundred percent of real estate brokers, cosmetology salons, cosmetology schools, funeral homes, and cemeteries are audited or inspected over established one, two, or three-year cycles to ensure compliance with regulations. One hundred percent of all licensees required to have background checks are completed. Boxing, martial arts, and other professional athletic events are monitored to ensure the safety of participants and the viewing public. Individuals responsible for apprehending fugitive criminal defendants are screened to ensure that a minimum of training and testing in defensive tools and tactics has been achieved before issuing the licensee as a bail bond recovery agent.

A018 Uniform Commercial Code Program

In accordance with RCW 62A.9A, the Uniform Commercial Code (UCC) program maintains the central repository of liens on personal property of residents and businesses in Washington and conducts certified searches of its records for the public. The UCC program's central repository is a key part of the larger Uniform Commercial Code system and laws. By filing a financing statement with the UCC program, the secured party (creditor) establishes its priority against the collateral, in case of default by the debtor.

Program OMN - Omnibus

Account	FY 2012	FY 2013	Biennial Total
FTE	12.0	12.0	12.0
04E Uniform Commercial Code Account			
04E-1 State	\$1,613,000	\$1,443,000	\$3,056,000

Statewide Result Area: Improve the economic vitality of businesses and individuals

Statewide Strategy: Regulate the economy to ensure fairness, security and efficiency

Expected Results

The UCC program measured its success in Fiscal Year 2003 by processing approximately 92,172 new filings, conducting 16,146 searches, and collecting approximately \$1.5 million in revenue; providing immediate, online access for the public to file and search at reduced fees; completing all filings and searches within two business days in compliance with federal and state requirements. Quick turnaround is vital to helping banks issue loans and helping businesses to obtain loans in a timely manner.

A020 Administration of Regulatory Functions Involving Vehicle and Vessel Dealers and Manufacturers

Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

This activity ensures protection for vehicle and vessel dealers, manufacturers, and individuals through the administration and enforcement of laws that license and regulate approximately 6,900 vehicle manufacturers and dealers of motor vehicles, motorcycles, snowmobiles, off-road vehicles, motor homes, travel trailers, manufactured homes, and vessels. This activity also includes the administration of the licensing of wreckers, tow truck operators, hulk haulers, scrap processors, and motor vehicle transporters operating or doing business in Washington State.

Program OMN - Omnibus

Account	FY 2012	FY 2013	Biennial Total
FTE	0.6	0.7	0.7
003 Architects' License Account			
003-1 State	\$9,000	\$6,000	\$15,000
06L Business and Professions Account			
06L-1 State	\$661,000	\$152,000	\$813,000
001 General Fund			
001-1 State	\$60,000	\$65,000	\$125,000
298 Geologists' Account			
298-6 Non-Appropriated	\$7,000	\$159,000	\$166,000
024 Professional Engineers' Account			
024-1 State	\$40,000	\$28,000	\$68,000
06G Real Estate Appraiser Commission Account			
06G-1 State	\$20,000	\$15,000	\$35,000
026 Real Estate Commission Account			
026-1 State	\$343,000	\$0	\$343,000

Program TRN - Transportation Programs

Account	FY 2012	FY 2013	Biennial Total
FTE	42.5	43.6	43.1
048 Marine Fuel Tax Refund Account			
048-1 State	\$2,000	\$2,000	\$4,000
108 Motor Vehicle Account			
108-1 State	\$4,366,000	\$4,278,000	\$8,644,000

Statewide Result Area: Improve the economic vitality of businesses and individuals

Statewide Strategy: Provide consumer protection

Expected Results

Collect \$4.4 million in revenue from dealer license fees per biennium. Investigate over 2,000 consumer and business complaints annually. Conduct 1,300 investigations and over 2,300 inspections, certifications, and technical assistance visits to ensure compliance with the law. Conduct 359 audits of vehicle and vessel dealerships. Fraud and Complaint Investigations ensures that fair and reasonable transactions are available to consumers through the detection and correction of violations of advertising, sales, and services laws and rules. Provide online access and customer services 24 hours a day, offering 41 forms online. Generate \$9.2 million in a combination of revenue for the state and recovered/returned money to consumers. Collect statewide data regarding the value of goods and money recovered and returned to the consumer. Collect fines in excess of \$600,000 for violations. Administer and enforce laws relating to odometer tampering, auto theft deterrents, dealer advertising violations, manufactured/mobile housing regulations, unlicensed vehicle dealer activities, and motor vehicle dealer/manufacturer franchise disputes. Examine vehicle and vessel title documents submitted through county auditor offices and subagents for evidence of fraud, and provide evidence to field offices for investigation and agency administrative action or prosecution through cooperation with law enforcement. Examine all applications for financial integrity.

A021 Administration of Vehicle and Vessel Title and Registration Services

This activity collects and administers vehicle and vessel fees and taxes to support state and local transportation projects, law enforcement, and the Washington State Patrol. It records ownership interest and issues a secure, negotiable title for some of our citizens' and businesses' most valuable assets, and indicates legal ownership of the vehicle or vessel to prospective buyers and lending institutions. This activity partners with community groups, state and local agencies, counties, and cities to efficiently collect vehicle and vessel-based fees.

Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

Program OMN - Omnibus

Account	FY 2012	FY 2013	Biennial Total
FTE	6.1	7.7	6.9
513 Derelict Vessel Removal Account			
513-1 State	\$15,000	\$16,000	\$31,000
001 General Fund			
001-1 State	\$578,000	\$734,000	\$1,312,000
298 Geologists' Account			
298-6 Non-Appropriated	\$1,000	\$11,000	\$12,000

Program TRN - Transportation Programs

Account	FY 2012	FY 2013	Biennial Total
FTE	181.9	203.3	192.6
201 DOL Services Account			
201-1 State	\$3,187,000	\$2,385,000	\$5,572,000
106 Highway Safety Account			
106-1 State	\$608,000	\$584,000	\$1,192,000
048 Marine Fuel Tax Refund Account			
048-1 State	\$26,000	\$0	\$26,000
108 Motor Vehicle Account			
108-1 State	\$23,647,000	\$20,875,000	\$44,522,000
108-7 Private/Local	\$172,000	\$1,542,000	\$1,714,000
108 Account Total	\$23,819,000	\$22,417,000	\$46,236,000
104 State Wildlife Account			
104-1 State	\$388,000	\$434,000	\$822,000

Statewide Result Area: Strengthen government's ability to achieve results efficiently and effectively

Statewide Strategy: Safeguard and manage public funds

Expected Results

Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

Collect \$708 million for the Motor Vehicle Fund, \$33.4 million for the General Fund-State from vessel registration, which supports boating safety education and marine law enforcement programs, \$125.3 million in vehicle excise taxes for the Regional Transit Authority, and \$328 million for the Department of Revenue in use tax for the General Fund-State.

Sell personalized and special designation plates to raise funds for specified accounts and purposes. Document and record approximately 6 million registrations, including 600,000 mandatory license plate replacements, two million certificates of ownership (titles) for motor vehicles, and title and register over 2860,000 vessels annually. Provide the infrastructure, database, and processing system that calculates fees and reports revenue, inventory, and training and technical assistance functions so that these businesses and organizations can provide services. Collect a \$15 fee for the National Crime Information Center stolen vehicle check or and a \$50 Washington State Patrol (WSP) inspection fee. Sell 82,000 (original and renewal) personalized plates annually. Issue 108,000 license plates with special designations for universities, the Mariners, and others, collecting and depositing the funds for the identified organizations. Provide a wide variety of online services through Internet Payment Option services, enabling 24/7 customer convenience. Streamline the reporting process for insurance companies and tow truck operators by providing an online option to meet mandated reporting requirements. Enable 7,700 Internet users per month to access forms online. Notify vehicle owners when license plate replacement is required to ensure plate readability. Partner with the WSP to ensure that VIN (Vehicle Identification Number) inspection requirements are met when titling a vehicle that has been reported as a total loss or destroyed.

Grand Total

	FY 2012	FY 2013	Biennial Total
FTE's	1,300.3	1,324.6	1,312.5
GFS	\$1,265,000	\$1,508,000	\$2,773,000
Other	\$139,066,000	\$138,903,000	\$277,969,000
Total	\$140,331,000	\$140,411,000	\$280,742,000

Appropriation Period: 2011-13 Activity Version: 2C - Enacted Recast Sort By: Activity

<u>Parameter</u>	<u>Entered As</u>
Budget Period	2011-13
Agency	240
Version	2C - Enacted Recast
Result Area	All Result Areas
Activity	All Activities
Program	All Programs
Sub Program	All Sub Programs
Account	All Accounts
Expenditure Authority Type	All Expenditure Authority Types
Theme	All
Sort By	Activity
Display All Account Types	Yes
Include Policy Level	Yes
Include Activity Description	Yes
Include Statewide Result Area	Yes
Include Statewide Strategy	Yes
Include Expected Results Text	Yes
Include Charts	Yes
Chart Type	Line
Include Parameter Selections	Yes
Version Source	OFM